

COVID-19 Update

Message from the General Manager's Office

March 24, 2020

Today we issued a bulletin stating that: "LADWP was recently informed that one of our employees tested positive for COVID-19. The employee last reported to work on Tuesday, March 17th and did not have contact with the public as part of their job responsibilities."

But what does this mean to you?

If you worked in the facility where this employee was located, attended a meeting with the employee, or were part of their interactions going back to before they were last here, you would have been notified. We researched all the employees who the affected employee had been in contact with, and immediately placed them on a 14-day paid administrative leave with the advice that they self-quarantine. This is our standard and health-department recommended step whenever there is a reasonable risk that someone could have been exposed. In addition, the potentially impacted facility was closed and cleaned according to public health guidelines so that it is safe.

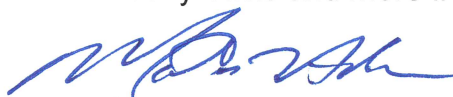
If you were not in any way impacted by this, then this message and a video that will also be out today are meant to give you general information. Remember that we have more than 10,000 employees spread across a large geographic region. And although this is the first positive test result so far, we already have other employees out on a 14-day leave as precautionary measures. This includes people from entry-level workers to top-level managers. Everyone is being treated and handled the same, for their and your safety.

The steps we are following are working, and we will continue to take all recommended measures to keep the workplace safe. There are many rumors floating around, including some crazy ones last week. I ask you to not fall victim to the fear that we all share. When there is news to know, we will share all that we can, and those who need to know more and are potentially impacted will be informed directly. This is not about keeping secrets but it is about respecting people's right to medical privacy.

Remember that we are taking extreme measures to keep you safe at work. Currently, more than 1,500 employees are telecommuting, which significantly reduces the risk for those of us who must continue to work in office settings. No employees who exhibit symptoms are allowed at work and custodial staff is working continuously to clean and sanitize our work areas, including extra cleaning in offices and areas when necessary.

Please continue to keep a 6-foot social distance between you and others, and wash your hands regularly. We will be faced with COVID-19 risk in all aspects of our lives for weeks ahead. Your actions coupled with our precautions are the key to preventing getting sick.

Thank you for continuing to work hard to serve our customers and each other. I will continue to provide more regular updates on a near-daily basis and more if needed.



Martin L. Adams
General Manager and Chief Engineer